



Welcome!

Welcome to Rebound Physical Therapy, established to provide to you a superior level of physical therapy. We are pleased you have selected us for your physical therapy services. As quickly as possible we will try to bring you back to a healthy functional and recreational level and to have you manage your symptoms independently. We specialize in manual therapy, medical exercise therapy, sports therapy, and aquatic therapy for the treatment of a variety of injuries including back and neck pain, sprain & strains, sports injuries, headaches, scoliosis, arthritis, post-operative rehabilitation, and repetitive stress injuries for a wide range of patients, from children to adults. If you have any questions or concerns, please feel free to call.

For your convenience, you may schedule your therapy appointments two weeks in advance. Please verify the accuracy of your dates and times. All appointments are scheduled for 30 minutes on the hour and half hour. Sessions generally run 45 minutes in length depending on your particular condition. Our hours of operation are as follows:

Monday – Thursday	7 am – 8 pm
Friday	7 am – 4 pm

We understand you may need to cancel an appointment at times, however, we require 24 hours cancellation notice. As we continually have a patient waiting list, many times we can fill your time with another patient. However, without proper notice, the therapist's time is lost and a charge of \$25 will be billed to you (not billable to your insurance) as a cancellation or "no show" fee. We consider your therapy a priority and hope you will do the same.

As a courtesy to our patients, Rebound will bill your insurance company for your therapy, and make every effort to see that claims are processed correctly. If however, your insurance company fails to reimburse us properly or in a timely fashion, it is your responsibility to pay the balance of the claim and to resolve the issue with your provider.

For most insurance companies, physical therapy is considered an office visit and requires a co-payment at the time of service. We would appreciate your co-payment at the time of your visit. Please call your insurance provider so you are informed of your out-patient PT benefits.

Again, thank you for selecting Rebound Physical Therapy for your PT needs. We look forward to working with you to make your therapy as successful as possible.

Thank you,
The Rebound Crew